



C. Steinweg Oman LLC

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Date / Place: 04/03/2025, Sohar
To: CSO relations
From: C. Steinweg Oman LLC (CSO)
Subject: Notifications – cargo delivery / terminal access policy
Reference: CSO/MO/2025/03/01

Dear valued relation,

We hope this message finds you well. C. Steinweg Oman LLC wants to inform you of 2 important updates.

First, as part of our continuous improvement program, we like to inform you that we have extended our cargo delivery/receiving hours with 30 minutes in the morning hours: from 7.30 AM to 7.00 AM. This has been described as follows in our Published Tariff, version 2025:

Working hours for Cargo delivery and Cargo receiving operations (at land side via shore) are as follows:

SN	Period	
A	Working days - Normal working hours	Sunday to Thursday, every day: 07.00 AM Hours* to 05.30 PM Hours
B	Weekday - Overtime working hours	1) 05.30 PM Hours to 07.30 AM Hours (every day, up to Thursday morning)
C		2) 05.30 PM Hours Thursday until 11.30 PM Hours Thursday
D	Weekend – Overtime working hours	Thursday 11.30 PM Hours until Sunday 07.30 AM Hours
E	Operations during holidays declared by the Operator, are considered Overtime hours as per Clause 11.5.	

(*) Note 1: The Operator will manage the administration and access control of arriving trucks at the Terminal pre-gate office starting at 7:00 AM. This will allow trucks to enter the Terminal between 7:00 AM and 7:30 AM. The delivery and collection of Cargo on Terminal premises can then commence immediately at 7:30 AM.

Secondly, It has come to our attention that there have been several incidents whereby visitors violated our terminal access policy by making photos and videos, and distributing these, without our permission. We like to remind you that all visitors are required to adhere to our policy. This includes, but is not limited to, refraining from taking photos and/or videos without the explicit approval from C. Steinweg Oman LLC.

In case of violation of the above, C. Steinweg Oman LLC can suspend access to terminal for the individual and its company, and we reserve the right to escalate this matter to the appropriate authorities for further action. All visitors to the terminal can only enter and move over the premises with guidance of a CSO employee.

Thank you for your understanding and cooperation. We greatly value your business and look forward to continuing our relation.

Yours sincerely,

Martin Ouwerkerk
Head of the Commercial department
C. Steinweg Oman LLC



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The Steinweg Oman Tariff can be downloaded from <https://steinweg.com/en/conditions/>
The General Terms and Conditions of C. Steinweg Oman LLC ('Steinweg Oman Tariff') are applicable to all our activities.

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