



Date, Place: 23/10/2025, Sohar
To: CSO relations
From: C. Steinweg Oman LLC (CSO)
Subject: Interface between Bayan system and C. Steinweg Oman LLC terminal operating system
Reference: CSO/MO/2025/10/07

Dear valued relation,

We hope this message finds you well.

As announced by ROP Customs on the 5th of August 2025 in the Bayan portal, all customs declarations are automatically integrated between the Bayan Portal and the operating systems of terminals in Oman. This includes integration with the CSO terminal operating system. Customs approval for the release of imported and/or exported shipments is now processed directly through this system interface, by sending an **electronic Release Notification (RN)** to the terminals.

To ensure that your Bayan customs declaration is correctly linked with the registered information in our terminal system, and that the RN is then sent to CSO, please ensure that you select the correct details in the Bayan Portal. When completing the **Transport Document Details** section in the Portal follow below steps, as also illustrated in Annex 1 (screenshots):

Entry Port: Port Operator Required? → Select "YES"

1

Note: if "NO" is selected, then the electronic Release Notification will not be transmitted from the Bayan Portal to the CSO terminal operating system.

Entry Port: Port Operator → Enter or select "C00003992 - C. Steinweg Oman LLC"

2

Note: if another Port Operator is selected, then the electronic Release Notification will not be transmitted from the Bayan Portal to the CSO terminal operating system.

In accordance with the directive issued by ROP Customs, the electronic RN transmitted through the system shall be deemed the official and binding confirmation. This is the required permission by ROP Customs to a terminal to release cargo. For clarity: this means that the RN is leading, not the Bayan declaration in PDF. If the RN is not sent to CSO, our Cargo Release Order (CRO)/the Cargo Delivery Order (CDO) cannot be issued by CSO. This will potentially delay the release (import) or shipment (export) of your cargo. The responsibility to solve the applicable matter remains with the party which is responsible to custom clear the cargo.

To prevent these unnecessary delays as well as demurrage costs, we request that you address the above requirements within your organization and/or with your appointed customs clearing agent.

Should you have any questions, please do not hesitate to contact our temporary CSO DocReview team via:

- CSOdocreview@om.steinweg.com
- +968 26850418 extension 155

Kind regards,

Martin Duwerkerk
Head of the Commercial department
C. Steinweg Oman LLC





Annex 1 – Bayan Portal / Declaration details

Declaration Details:

VIEW DECLARATION

Header Party **Transport Document** Invoice Item Documents Guarantee Charges Summary

*Indicates Mandatory Field Close All

Transport Document Details

Transport Document Type: *	Bill of Lading	Transport Document Date:	27/09/2025
Transport Document No: *	[REDACTED]	Bill of Lading is Direct or Indirect: *	Direct
Gross Weight: *	[REDACTED] KG	Total Quantity: *	[REDACTED] Unit-XUN
Estimated Time of Arrival:	02/10/2025 09:00	Transport Mode: *	Sea
Conveyance Number: *	[REDACTED]	Transport Mode:	
Inland Conveyance Number: *	[REDACTED]	Imported From: *	INDIA-IN
Entry Port : Port Operator: *	C00003992 - C. Steinweg Oman LLC	Entry Port: Port Operator required?: *	Yes No

تفاصيل البيان الجمركي:

عرض البيان

رأس الصفحة الجبهة وثيقة النقل العانورة الصف الوثائق الضمان رسوم الملاحض

تنسب إلى حفل الرامى

تفاصيل وثيقة النقل

2025/09/27	تاريخ وثيقة النقل:	وثيقة الشحن	نوع وثيقة النقل: *
مباشرة	نوعية الشحن: مباشرة أو غير مباشرة: *	[REDACTED]	رقم وثيقة النقل: *
[REDACTED]	الكمية الإجمالية: *	[REDACTED]	الوزن القائم: *
XUN/وحدة	وسيلة النقل: *	كجم	وقت الوصول المتوقع: *
بحرا	وسيلة النقل: *	09:00 2025/10/02	بلدة النقل: *
الهند-IN	مستورد من: *	[REDACTED]	بلدة النقل الداخلية: *
لا	معدل الدخول: مشغل المشاء مطلوب؟: *	C00003992 - سيم ستيانويج عمان	معدل الدخول: مشغل المشاء: *
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